

April 18, 2017

Dear Members of the AUB Community,

I am pleased to inform you that once again, the American University of Beirut Medical Center officially received, on April 7, 2017, an excellent review and accreditation from the Joint Commission Accreditation (JCI) **for the fourth time in a row.**

The accreditation was received after an extensive review of the Medical Center's departments, services, workforce, policies, procedures and workflows. The main focus of the review was to ensure that the Medical Center has implemented the needed measures and processes that will deliver the highest quality of patient care in the safest way possible. The Medical Center has been evaluated and scored against 16 chapters, which together comprise around 1,300 measures. This extensive review covered governance and leadership, care for patients, access to care, patients' rights, prevention and control of infections, facility management, staff qualifications and evaluations, quality improvement and patient safety, medical education and human subject research.

At the conclusion of the survey, the surveyors congratulated the Medical Center leadership for the outstanding results, as their findings were limited to only 15 measures partially met and no unmet measures were cited, out of 1,300. Importantly, these remarkable results, which compare favorably with reviews of top medical centers in the US and abroad, show further improvement compared to the previous survey which successfully reaccredited AUBMC by JCI three years ago.

I would like to take this opportunity to extend our thanks to EVP/Dean Mohamed Sayegh, Medical Center Director, Dr. Hassan El-Solh, and of course the stellar faculty, nurses, staff, trainees, and administration at AUB's Medical School and Medical Center, with special thanks to the entire quality/accreditation and risk management team headed by Dr. Petra Khoury. Without all of your leadership, dedication and commitment, this stellar accreditation review would not have been successful.

The Joint Commission International (JCI) is the oldest and largest standards-setting and accrediting body in healthcare in the United States. It evaluates more than 20,000 organizations and inspires them to excel in providing safe and effective care. The commission focuses on identifying, measuring, and sharing best practices in quality and patient safety with the world while helping healthcare organizations across all settings improve performance and outcomes through leadership and innovative solutions.

AUBMC is one of the world's outstanding medical centers rolling out quality management based on the highest international benchmarks. This is a tremendous accomplishment; one that helps reinforce our role on the global map in healthcare, not only in Lebanon and the region, but also amongst the top-ranking medical centers worldwide. Receiving JCI accreditation reflects our university's unwavering commitment to our peoples, one that transcends beyond the hospital walls and extends across the entire healthcare system.

On behalf of AUB, I would like to thank all who participated for your commitment, dedication, and efficiency in achieving this important benchmark. We are indeed proud of this international recognition, which is a tribute to the dedicated men and women who work at AUBMC and who continue to make it a remarkable place of healing, caring, and hope.

As we celebrate this important distinction and accomplishment, however, we remain mindful that there is work to be done to further advance and improve our already excellent Medical Center, such that it can continue to serve the broadest possible constituency irrespective of their race, creed, origin, religion, resources, or any other differentiator.

Best regards,

Fadlo R. Khuri, MD  
President